MAJOR FUNCTION

This is highly responsible staff support work assisting the City Attorney in administrative matters and providing administrative support work. Work involves the performance of difficult, varied clerical and public contact work, requiring flexibility, good judgment, and diplomacy. An employee in this class is responsible for performance of functions that are varied in subject matter and level of difficulty and range from standardized clerical assignments to administrative duties which would otherwise require the official's personal attention. Work requires independence of action, exercise of mature judgment and application of extensive working knowledge of organization and programs in a variety of work involving continual interdepartmental relations and extensive public contact. Work is performed under general supervision of the City Attorney and is reviewed through conferences, observation and results attained.

ESSENTIAL AND OTHER IMPORTANT JOB DUTIES

Essential Duties

Prepares routine legal documents for attorney review. Files documents with appropriate court or administrative agency. Has frequent interaction with members of the public and City departments. Coordinates office activities and prioritizes support staff assignments as needed to ensure deadlines are met. Provides administrative support for the City Attorney and performs such tasks as composing and typing correspondence, making travel arrangements, developing, and maintaining file systems, etc. Confers with persons, in person or by telephone, requesting service or making complaints; conducts necessary research and recommends appropriate action. Processes confidential matters as required. Compiles special reports and composes letters. Attends staff meetings, records work assignments, and maintains assignment log. Serves as back-up to the office manager (Administrative Supervisor). Performs related work as required.

Other Important Duties

Independently resolves routine problems or answers routine inquiries. Reviews the work of clerical support.

DESIRABLE QUALIFICATIONS

Knowledge, Abilities and Skills

Thorough knowledge of policies, procedures, and practices of law office. Thorough knowledge of modern business English. Thorough knowledge of modern business practices, procedures, and equipment. Ability to understand and interpret complex oral and written instructions. Ability to establish and maintain effective working relationships as necessitated by the work. Ability to communicate effectively, orally and in writing. Ability to maintain confidentiality when processing documents of a sensitive nature. Ability to make decisions in accordance with rules, regulations or policy and apply these to work problems. Ability to conduct research, analyze, interpret, and report findings and to make valid conclusions and recommendations. Ability to compile data and develop written reports. Ability to organize and coordinate various activities frequently with stringent deadlines. Skill in the use of computers and the programs and applications necessary for successful job performance.

Minimum Training and Experience

Possession of a high school diploma or an equivalent recognized certificate, and six years of administrative assistant experience. Three years of the required experience must have been as a legal assistant.

Necessary Special Requirements

Possession of a valid class "E" State driver's license at the time of appointment.

Established: 07-02-92 Revised: 07-22-94

04-26-04* 11-30-22 07-16-25